

Updating EasyPay Firmware

Make sure each mini is online:

1. from Safari on a BOH Mac, go to: xxx-istrs-imaging.rtl.apple.com (changing xxx to your store number)
2. Look for EasyPayServer and ensure the status is 'green'. There should be one mini for every 80 EasyPays.

Device	IP	Status
CarrierFinancePrinter		Green
CarrierFinancePrinter		Green
ZebraPrinter		Green
ZebraPrinter		Green
ZebraPrinter		Green
ZebraPrinter		Green
ZebraPrinter		Green
ZebraPrinter		Green
EasyPayServer		Green
EasyPayServer		Green
EasyPayPrinter		Green
EasyPayPrinter		Green
EasyPayPrinter		Green



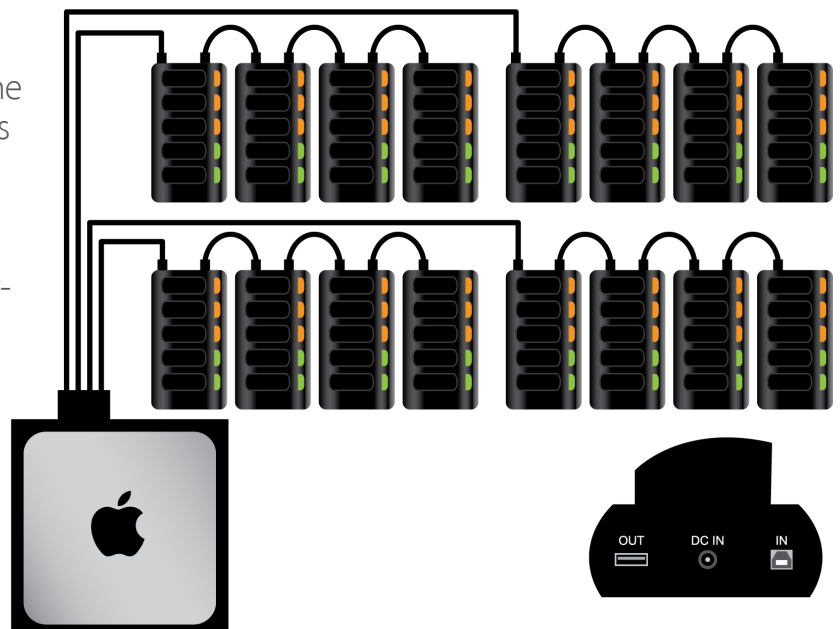
minis are all status green? Excellent. Now check that the chargers are connected to the mini properly.

minis not status green? Ensure the mini and the network switch the mini is plugged in to, are both powered on. If that still doesn't get the mini online, call the IS&T HelpLine straightaway.

Check the USB connections between the mini and the chargers - only 80 EasyPays (16 chargers) can be connected to a single mini.

Ensure the ONLY four chargers are daisy-chained into one USB port.

Issues with the configuration? Call the IS&T HelpLine immediately.



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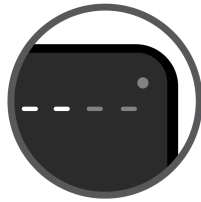
Don't worry about interrupting the firmware download. The EasyPays will generally get the update when the store is closed.

If the firmware update is in progress when a sled is removed from the charger, it will update within a few minutes.

The iPhone may beep a few times as the sled restarts - this is expected.

To check which version of EasyPay firmware you are using, go to:

- Settings
- General
- About
- PAYWare Mobile Reader
- Firmware Version



Chasing white lights indicate firmware upgrade in progress.



Blinking amber light indicates device is currently charging.



Green light indicates device is fully charged.

On charging units, amber lights indicate sleds are currently being charged. Green lights indicate sleds are fully charged.

